

## Support Engineers

We have over 10 years of experience sourcing technical talent around the world and can recruit the talent you need to augment your team. Our rigorous candidate review process includes validating technical skills and English proficiency and confirming experience and education through background checks.

### IT Support Engineer

- Experience
  - 2 years network admin experience including:
    - Implementing LAN and WAN technologies in enterprise environment
    - Microsoft SQL administrator
    - IT security, VPN and IP design
    - Master's degree in Information Management Technology
- Technical Skills
  - Linux, Windows 7, Windows 10 & Network Service operating systems
  - Visual Basic and Python programming
- Certifications
  - MCSA: Microsoft Certified Solution Associate
  - CCNA: Cisco Certified Network Associate
  - MCITP: Certified IT Prof, Windows 7 PCs
  - CCNP: Network Professional

### Cloud Support Engineer

- Experience
  - 4 years SaaS support including:
    - UCS configuration and management
    - Created templates and clone servers in VMware and VirtualBox environments
    - Produced, enhanced, and executed deployment of automated tools
  - 2 years System Administrator
- Certifications
  - MSFT Azure Administration Associate
  - MSFT Certified Trainer (MCT)
  - MSFT Azure Associate Developer
  - MSFT Azure Data Fundamentals
  - MSFT Azure Fundamentals
  - Certificate in Data Analysis